

RealityCharting® V5 with RC Coach™

Includes a self-paced online learning experience that delivers training content via the Internet.



RC Coach™ is a cost-effective online training course designed to teach how the RealityCharting® software can be used to understand and solve your most pressing problems. It's available with every copy of version 5 and accessed using a unique login through the new RealityCharting® Learning Center (<http://coach.realitycharting.com/>).

RC Coach™

Offers an interactive user interface with easy navigation and engaging audio voice-overs and video clips. This powerful new approach to teaching problem solving enables the digital transfer of skills and knowledge needed to successfully use the RealityCharting® software.

The RC Coach™ course teaches the essential aspects of problem solving and addresses different learning styles with varied activities and numerous exercises. With RC Coach™ you learn by doing.

Successfully completing this online course builds self-knowledge and self-confidence and encourages students to take responsibility for their learning.

RealityCharting® Learning Center

The variety of resources available in the Learning Center library gives students the options to utilize materials in whichever way works best for them. And the flexibility of online learning allows students to complete work at their own pace and convenience, whenever they have the available time to spare.

Expert Guidance

RealityCharting® guides you through each step of the process by enforcing its unique rules check to encourage a thorough and accurate analysis.

Improved Efficiency

The amount of time spent in incident investigations is greatly reduced when RealityCharting® is used to facilitate and generate solutions.

Provides Standardization

RealityCharting® provides standardization and consistency in your incident investigation process by ensuring the method is being followed every time.

Communication

RealityCharting® is a powerful visual tool giving you the ability to quickly generate an understanding of interrelated causes and graphically link them in an automatically constructed chart.

Performance

RealityCharting® increases the quality of any problem analysis by providing guidance and structure absent in other charting software. Features:

- Real-time rules check ensures robust quality.
- Attach pictures, videos and documents as evidence.
- Custom View provides user defined formatting.
- Track Changes tool facilitates team collaboration.
- Accessible notes help define global and local detail.
- Unique preference settings personalize appearance and features.
- Hide/Show Causes tool focuses areas of interest.
- Effective solution generation and assessment capabilities.
- Innovative drag-and-drop functionality.
- Established reporting requirements.

Installation Requirements

RealityCharting® can be installed in a Windows®, Mac®, or Linux operating system. Adobe® AIR® is required to run RealityCharting®.

Version 5 Features

Defining the Problem

- The problem definition is easily customized to match your preferences and company standards.

Building the Analysis

- The Primary Effect is the automatic analysis starting point.
- The Node Menu allows you to quickly build a chart.
- The chart automatically formats itself in a best fit.
- The drag and drop feature allows critical freedom to rearrange the chart to fit an evolving understanding.
- Feedback loops reduce the need to repeat cause boxes thus providing a more concise chart.
- Endless workspace is available.
- Highlighted OR logic.
- A holding area for unconnected cause boxes and causal paths stores charting thoughts and ideas.
- Elaborate any causes or evidence with Notes and References.
- Display your evidence for each cause.

Analysis Guidance

- A Wizard guides you through each step of the problem solving process.
- The Rules Check encourages a thorough and accurate analysis.
- Advanced Evidence feature provides you an automatic selection of evidence types.
- Action items are automatically created to address unknowns in the charting analysis.
- Search for common causal relationships in different events with the Causal Element search.

Sharing Information

- The RealityCharting® files are small and easily emailed to anyone for review and input.
- PDFs provide for easy sharing of information.
- Exporting incorporates the analysis into other office applications.
- Analysis can be combined with importing.
- Multiple printing options and formats are available.

Identifying Solutions

- Solution Generation challenges each cause.
- The Criteria Check ensures solutions will be effective and not cause other problems.

Reporting

- The Incident Report provides structure and consistency.
- The Incident Report automatically captures useful information.
- The Action Item Report identifies unknown causes and missing evidence.
- The Possible Solutions Report details all proposed solutions.
- The Solution Assessment Report comparatively evaluates solutions using a matrix of weighted criteria scores.

Bonus

- Detailed Help Videos are provided.
- Installation is simple and quick.